



Enroll now to get all the benefits of medication home delivery.

OptumRx® home delivery is convenient and reliable.



Savings

You may pay less for your medication with a 3-month supply.



Convenience

Medications are delivered to your mailbox—with free standard shipping.



24/7 pharmacist support

Speak to a pharmacist any time, from the privacy of your own home.



Personalized drug pricing tool and reminders

Use the drug pricing tool for cost-saving opportunities. Set up text and email reminders to help you remember to take or refill your medications.¹

Here's how to get started with home delivery:

- **ePrescribe.** Ask your doctor to send an electronic prescription to OptumRx².
- **optumrx.com or OptumRx app.** Easily find your medications and set up home delivery in just a few steps.
- **Phone.** Call the toll-free number, **1-866-533-6977**, TTY **711**, which is also listed on your member ID card.

Prescriptions from OptumRx should arrive within 5 business days after your complete order is received. You can check the status of your orders online.

Need your medication right away?

Ask your doctor for a 1-month supply that can be filled at a participating retail pharmacy.



Sign up for automatic refills.

With automatic refills, we'll take care of everything.

When it's time to refill your prescriptions, we'll:

- Contact you to let you know your medication will ship soon.
- Bill your approved payment method on file.
- Deliver your medications to your home or the address you provide.

You can update shipping dates and cancel at any time.

Common questions about OptumRx home delivery

What is OptumRx home delivery pharmacy?

OptumRx home delivery pharmacy is an online pharmacy for members with OptumRx prescription drug coverage. We will send 3-month supplies of your long-term medications directly to you—with free standard shipping. This means you can skip the trips to the pharmacy, and you may pay less.

What is a long-term medication?

Long-term medications are those you take on a regular basis. They may also be called “maintenance medications.” These may be taken for high blood pressure, cholesterol, pain and depression.

How do I know if I can use home delivery?

Log in to your online account or use the mobile app. There, you will learn if medications you take can be filled using OptumRx home delivery. You can also talk to your doctor or call the number on the back of your member ID card.

What is ePrescribe?

It's a way for your provider to send electronic prescriptions to OptumRx. It is much faster than paper and faxing prescriptions. Be sure to ask your doctor to ePrescribe when possible.

Can I use home delivery for any medication?

No. Not all prescriptions may be filled through home delivery. For example, we cannot fill prescriptions for controlled substances. Check online to see which of your prescriptions you can fill at OptumRx home delivery.

Once I've enrolled in home delivery, how long will it take to get my medication(s)?

Medications should arrive 2-5 days after we receive completed new and refill orders.

Am I able to track my home delivery orders?

Yes. You can track your home delivery orders from your online account or with the app.

Will I be charged for shipping?

No, standard shipping is free. Rush shipping is available at a cost.

How do I pay for my home delivery orders and refills?

When you set up your account, you choose your form of payment. OptumRx will accept credit or debit cards. This includes debit cards for a health savings account (HSA) and flexible savings account (FSA). You can also pay through your personal bank account or check by phone.

Get started today



Set up your online account at [optumrx.com](https://www.optumrx.com)



Download the OptumRx app

¹ OptumRx provides this service at no cost. Standard message and data rates charged by your carrier may apply.

² Prescriptions for controlled substances, such as opioids, can only be ordered by ePrescribe. Electronic prescriptions for controlled substances does not apply to providers in Alaska, Guam, Puerto Rico or the U.S. Virgin Islands.

