

**Campus to Campus
Customer Satisfaction Survey**

Please take a moment to let us know how we're doing.

	Yes	Somewhat	No
1. Making a reservation was easy.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Service was provided in a timely fashion.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The driver was courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The trip was comfortable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The vehicle was clean and well maintained.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Would you use this service during the summer?

Yes

No

a. What three days would you recommend (please choose only three and number your preferences from 1[highest] to 3[lowest].

- _____ Sunday
- _____ Monday
- _____ Tuesday
- _____ Wednesday
- _____ Thursday
- _____ Friday
- _____ Saturday

b. What times would you recommend? (please choose only one)

- Leaves Ithaca 6:00 a.m. and New York at 12:30 p.m.
- Leaves Ithaca 12:00 p.m. and New York at 6:30 p.m.
- Leaves Ithaca 10:30 a.m. and New York at 5:00 p.m.

Driver's Name:

Thank you for completing this survey. We appreciate your comments. You can also e-mail your feedback to DJL5@cornell.edu.