

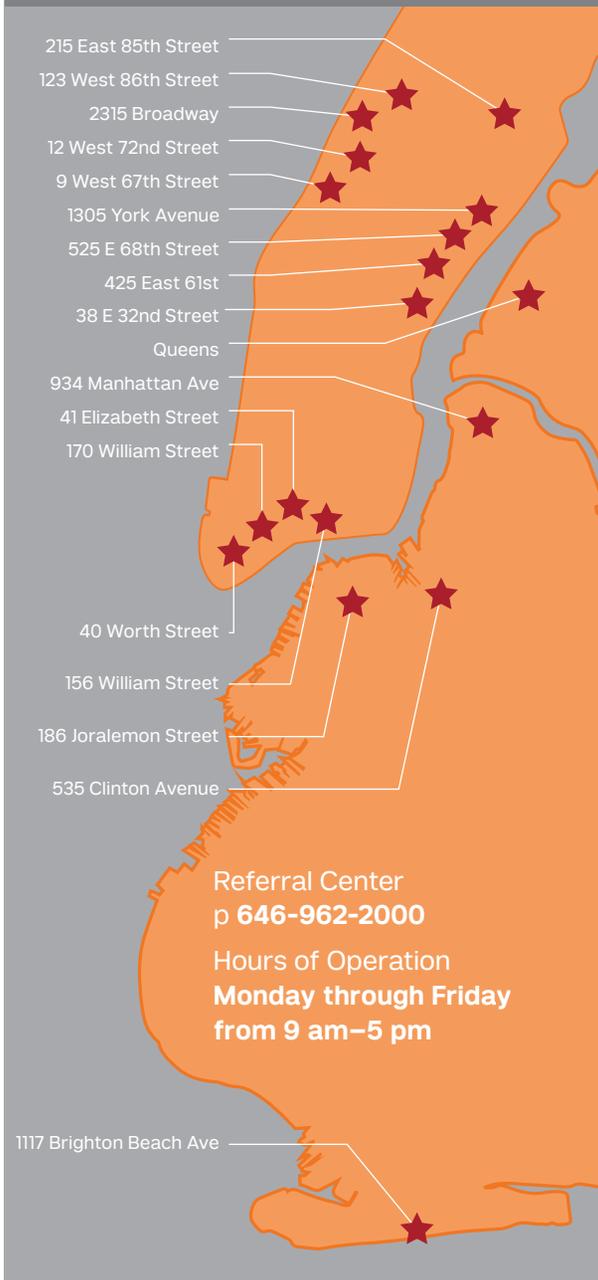
**The Referral Center provides concierge scheduling services for patients seeking access to care at Weill Cornell Medicine.**

In addition to scheduling appointments across all clinical specialties, a team of multilingual agents is glad to answer questions and provide information about Weill Cornell Medicine.

“Please accept my sincere thanks for setting up the appointment with my doctor yesterday. She was wonderful, as you predicted. Mostly, I wanted to say how professional, organized and thoughtful the experience was moving through the system. I have not had such a flawless medical experience in a long time!”

—Gabriel (Patient)

## Our Locations



# Weill Cornell Medicine

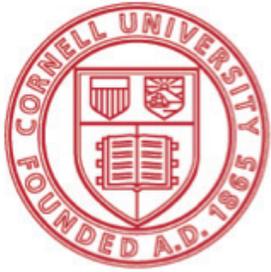


## Physician Organization Referral Center

A convenient way to  
schedule an appointment  
and learn more about  
Weill Cornell Medicine

**646-962-2000**

[weillcornell.org](http://weillcornell.org)



Cornell University



## FAQ

### What specialties does the Referral Center schedule for?

We schedule for all Weill Cornell Medicine clinical specialties, including Primary Care.

### Where do Weill Cornell Physicians see patients?

Not only in Manhattan, but also in Brooklyn and Queens.

### What types of insurances are accepted by Weill Cornell?

Weill Cornell Medicine accepts most major health insurance plans. Individual physicians may opt out of accepting a particular health plan, therefore please confirm the physician you are scheduling an appointment with accepts your insurance at the time of scheduling. More information about individual physician insurance coverage can be found on [weillcornell.org](http://weillcornell.org) by selecting "Find a Physician" in the upper right...

### Will I be able to access my medical records online?

You can access your medical records online 24/7 through our secure electronic medical records system, Weill Cornell CONNECT. Through CONNECT, you can easily schedule appointments, view test results, request prescription refills, pay medical bills and review your health history—all from the privacy of your personal computer or phone. To register for Weill Cornell CONNECT, please visit [www.weillcornell.org](http://www.weillcornell.org) and select "Sign Up Now" button.

**WCC is available to registered patients only!**

## How does the Referral Center work?

### When a patient calls to schedule an appointment, a Referral Center agent will

- Register the patient
- Verify patient health insurance information
- Take into account patient preference (appointment time, location; MD gender and insurance participation)
- Schedule the appointment

### What information should a patient have ready at the time of the call?

- Health insurance card
- If applicable, who referred the patient

### What languages are spoken at the Referral Center?

- English, French, German, Dutch, Polish, Russian, Bulgarian, Urdu, Arabic, and Mandarin

