



PLAN, SAVE, PAY ON THE GO

## Inspira Mobile<sup>™</sup> App

With our free Inspira Mobile App, you can easily access your account information in the palm of your hand.

### Simply “tap” to:

- Check account balance, deposits, and payments
- View your account alerts
- Verify card purchases
- Pay your providers directly from your account\*
- Request reimbursement for your eligible expenses

### How do I get the Inspira Mobile app?

You can download the app from your mobile device’s app store. Anyone with an Inspira account can use it for free.

The app is supported by the following devices:

- iOS version 10 or above on iPhone® 5S, iPad Air®, iPad Mini® 2 or newer models



- Android version 7.0 Nougat or above on phones or tablets



### Can I submit a claim using the app?

If you have a reimbursement account with us, you can submit a claim through the app. The claim must be for eligible out-of-pocket expenses incurred during the plan year.

- After you log in, select “Manage.” Then you can request funds from your reimbursement account.
- When sending documents with your claim, simply take a picture and upload it through the app.

### Can I use the app to transfer funds to and from your HSA\*?

If you have an HSA with us and you linked a bank account, you can transfer funds through the app.

- After you log in, select “Manage” to get started.
- You can deposit funds into your HSA or request funds from your HSA, if funds are available in your account.

\*Please check your plan details if offered.

## Is the app secure?

Yes. Here are a few of the ways we make your security our priority:

- Log in with Secure Touch ID or Face ID
- Get protected access to your account information
- Use the same secure username and password you use on the site



## How do I access the Eligible Expense Scanner?

After you log in to the app, you can find it on the home page or tap “Help” to access the Eligible Expense Scanner.

## How do I get started with the app?

It’s easy. Just use the same username and password you use for inspirafinancial.com. If you haven’t set up your online account with Inspira, you’ll need to do that first by visiting inspirafinancial.com.



## Questions?

Log in to inspirafinancial.com and go to Help & Support . Here you can also Live Chat with us. Or call us directly at 1-888-678-7821 (TTY:711) Monday - Friday 8AM - 8PM ET, and Saturday 10 AM - 3 PM ET.