Contact Benefits Vendors

Health Benefits

Your health plan vendors are a great first point of contact for questions related to coverage.

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Vendors

Endowed

Aetna (Medical)

(877) 371-2007; Amanda Jemison at (607) 255-7508 in Benefit Services to schedule a Tuesday teleconference with an Aetna representative.

Ameritas (Dental Vision)

(800) 659-5556

OptumRx (Prescription Drug)

Phone: (866) 533-6977; https://www.mycatamaranrx.com

Contract College

NYSHIP (Medical & Dental): https://www.cs.ny.gov

Information on how to access NYSHIP online

ID Cards: To request an Empire Card, contact Benefit Services at 607-255-3936. HMO and Emblem Health ID cards must be requested directly from the vendor.

HMO: For specific information contact your HMO directly at the phone number on back of your identification card. [https://www.cs.ny.gov](https://www.cs.ny.gov)

Emblem Health Dental: For specific information contact your HMO directly at the phone number on back of your identification card. [https://www.cs.ny.gov](https://www.cs.ny.gov)

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**Retirement and Savings**

Schedule a one-on-one consultation with your vendor to discuss how much money you'll need for retirement, investment strategies, your investment fund options, and more.

You should also review your beneficiaries annually. Your retirement and savings beneficiaries are not managed through Workday, but rather directly with the vendors that hold your accounts.

[accordion]

**Vendors**

**Endowed**

**Fidelity:** (800) 343-0860; appointments (800) 642-7131

**TIAA:** (800) 842-2776; appointments (800) 732-8353
[Spanish version TIAA website](#)

**Contract College**

**NYSERS:** (866) 805-0990

**TIAA:** (800) 842-2776; appointments (800) 732-8353
[Spanish version TIAA website](#)

**Voya:** (800) 584-6001; appointments: (315) 446-0100

**VALIC:** (800) 448-2542; appointments (315) 530-7458

**Fidelity:** (800) 343-0860; appointments (800) 642-7131

**All Faculty & Staff**

**PayFlex:** (888) 678-7821
Insurance

Vendors

Life Insurance & Personal Accident Insurance

Cigna: (800) 231-1193

Long Term Care Insurance

RetirementGuard: (888) 793-6111

CNA: (866) 606-4516 (existing CNA policy holders only; not taking new enrollments)

Auto, Home, and Pet Insurance & Legal Insurance

Mercer Voluntary Benefits: (800) 553-4861

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