Care@Work

Find the right care for your family with care@work
BY CARE.COM

Finding the right kind of care for your family, pets, and your home can be challenging. Cornell now provides free unlimited Care.com membership to help you locate and arrange care -- see eligibility and details below.

Note: Care.com is an open marketplace and care providers are not endorsed by Cornell. Members are expected to screen care providers, conduct background checks, and follow other safety best practices. Visit Care.com's **Hiring Recommendations** and **Safety Center** to learn more. Email **CareBenefits@care.com** with questions or concerns.

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About

ABOUT CARE.COM

care@work

Keep the chaos under control

Use your Care@Work benefits to hire a caregiver so you can get work done.

After creating an account, you can search Care.com or post a position for a variety of caregiving jobs such as:

- Babysitters and nannies
- Pet sitters and dog walkers
- Elder and adult care assistants
- House sitters and cleaners
- Tutors

Care.com is home to over 11 million caregiver profiles and offers customer reviews, scheduling tools, and add-on features such as payroll management and background checks.

Use the App or the mobile friendly website to simplify your Care.com experience. Need help enrolling? Watch Care.com's video on how to enroll in family care benefits.

Visit the Client Resource Center for links to all of Care.com's webinars, podcasts, and demo videos, plus articles, information, and guides.

FAQs

FREQUENTLY ASKED QUESTIONS

Who is eligible for free membership to Care.com?

- Benefits-eligible faculty, staff, retirees, and postdoc associates
- Graduate and professional students

How do I identify myself as a Cornell eligible participant?

Use the Cornell specific portal, http://cornell.care.com to enroll.

You will need your Cornell ID number (located on your student, employee, or retiree identification card) -- do not enter any zeros that may be at the beginning of your ID number.

Note: Cornell University prohibits using your netID password on websites such as Care.com. Create a password that is different from your netID password.

I already have a Care.com account. What do I do?

Visit http://cornell.care.com and click on "Enroll Now." You'll be asked whether you have an existing membership. Select "Yes" and proceed with log-in. Contact Member Care at 1-855-781-1303 ext. 1 regarding reimbursement of unused paid time on your previous membership.

Is support available for those with disabilities?

Care.com is improving the accessibility of their platforms. Until they are fully accessible (expected in early 2019), Cornell members may call 1-855-781-1303 ext. 2 to receive help with navigating the directory or posting a position or profile.

If you are seeking a care provider for someone who has a disability or special needs, you or the Care.com representative will be able to narrow your caregiver search based on this criteria.

What safety measures are in place?

The Care.com Membership service is a do-it-yourself hiring marketplace where families find individual in-home caregivers and individual caregivers find jobs. Care.com conducts a background check on all caregivers. This is called "CareCheck." A CareCheck includes social security number trace, National sex offender public website search, multi-jurisdictional criminal database search, and federal and county criminal records search.

Care.com recommends families run checks of their own to make the best hiring decisions (e.g. Motor Vehicle Records). Learn about these options and more in the Care.com Safety Center.

The Care.com Membership service also includes a directory of care businesses, like childcare centers. It is important to note that these are simply directory listings that are not vetted by Care.com (as noted on the business profiles). We recommend that families confirm licensing and the appropriateness of a given center for their child.

Note: Cornell does not screen, manage, or endorse individuals listed on Care.com. Cornell is not responsible for and will be held harmless against, any liabilities, damages, expenses, causes of action, claims, or demands of any nature whatsoever, including any claims of negligence arising from or related in any manner to the use of Care.com. Care.com maintains its own Terms of Use which members are asked to review and agree to.

How much do the providers charge?

Rate of pay is negotiated between the caregiver and the hiring individual. Care.com offers a Babysitter Calculator, however rate of pay may be influenced by duties, certifications, and other factors. Cornell offers a Guide to Hiring Informal Care Providers that may be useful.

I am available to provide these services. How do I create a profile?

Creating a profile is easy. The minimum annual fee is $24.99, which gives caregivers a basic membership to set up their account, customize their public profile, search and apply for jobs, and respond to premium members searching for a caregiver. All Cornellians enrolled in the Care@Work benefit are considered premium members.

Caregivers can opt to pay additional fees to boost their profile to rank higher and get priority job alerts. Visit Care.com to get started. Members must be at least 18 years of age and permitted to work in the United States.

You will be asked if you are affiliated with a university and if so, the name. By including this information, you will appear in search results when those seeking care search by school.

What happens if I leave, graduate, or am no longer benefits-eligible?

Cornell regularly provides a list of eligible members to Care.com. Your free membership ends within a week of your Cornell affiliation ending. At log-in you will be informed that your free access has ended and you will be offered fee-based options for continuation with your existing account.

What other resources are available?

Cornell Parenting, Child Care, and Breastfeeding Resources

Child Development Council of Tompkins County

Tompkins County Office for the Aging

More Information

MORE INFORMATION

Contact

Work/Life in Human Resources

worklife@cornell.edu

Cornell resources for parenting, adult/elder care, and self care

Downloads

Care.com Membership Brochure

Flyer for job seekers

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