

Care@Work



Find the right care for your family with **care@work**
BY CARE.COM

Finding the right kind of care for your family, pets, and your home can be challenging. Cornell now provides free unlimited Care.com membership to help you locate and arrange care -- see eligibility and details below.

[JOIN NOW!](#)

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About

ABOUT CARE.COM

School is closed for how long?

Find a sitter



After creating an account, you can search Care.com or post a position for a variety of caregiving jobs such as:

- Babysitters and nannies
- Pet sitters and dog walkers
- Elder and adult care assistants
- House sitters and cleaners
- Tutors

Care.com is home to over 11 million caregiver profiles and offers customer reviews, scheduling tools, and add-on features such as payroll management and background checks.

Use the App or the mobile friendly website to simplify your Care.com experience.

FAQs

FREQUENTLY ASKED QUESTIONS

Who is eligible for free membership to Care.com?

- Benefits-eligible faculty, staff, retirees, and postdoc associates
- Graduate and professional students

How do I identify myself as a Cornell eligible participant?

Use the Cornell specific portal, <http://cornell.care.com> to enroll.

You will need your Cornell ID number (located on your student, employee, or retiree identification card) -- do not enter any zeros that may be at the beginning of your ID number.

Note: Cornell University prohibits using your netID password on websites such as Care.com. Create a password that is different from your netID password.

I already have a Care.com account. What do I do?

Visit <http://cornell.care.com> and click on "Enroll Now." You'll be asked whether you have an existing membership. Select "Yes" and proceed with log-in. Contact Member Care at 1-855-781-1303 ext. 1 regarding reimbursement of unused paid time on your previous membership.

Is support available for those with disabilities?

Care.com is improving the accessibility of their platforms. Until they are fully accessible (expected in early 2019), Cornell members may call 1-855-781-1303 ext. 2 to receive help with navigating the directory or posting a position or profile.

If you are seeking a care provider for someone who has a disability or special needs, you or the Care.com representative will be able to narrow your caregiver search based on this criteria.

What safety measures are in place?

Care.com conducts identity verification for all new profiles, routinely conducts negative media scans and follows up on concerning information, and provides safety guides. Members also have the option to purchase a full criminal background check and are encouraged to alert Care.com of concerns. The comprehensive [Care.com Safety Center](#) offers tools and resources.

Note: Cornell does not screen, manage, or endorse individuals listed on Care.com. Cornell is not responsible for, and will be held harmless against, any liabilities, damages, expenses, causes of action, claims, or demands of any nature whatsoever, including any claims of negligence arising from or related in any manner to the use of Care.com. Care.com maintains its own Terms of Use which members are asked to review and agree to.

How much do the providers charge?

Rate of pay is negotiated between the caregiver and the hiring individual. Care.com offers a [Babysitter Calculator](#), however rate of pay may be influenced by duties, certifications, and other factors. Cornell offers a [Guide to Hiring Informal Care Providers](#) that may be useful.

I am available to provide these services. How do I create a profile?

Creating a profile is easy and free! Visit Care.com to get started. Members must be at least 14 years of age and permitted to work in the United States.

You will be asked if you are affiliated with a university and if so, the name. By including this information, you will appear in search results when those seeking care search by school.

I used the Cornell Family Helper List. How is this different?

Care.com replaced the Cornell Family Helper List (FHL) to better meet the needs of Cornell employees and graduate students.

The FHL list was established to help employees find caregivers. While it evolved over time, the list was Ithaca-based, limited, and did not serve those outside of Ithaca or those who are long-distance caregivers. Demand continued to exceed availability and with the evolution of technology, new platforms with useful features become available.

What happens if I leave, graduate, or am no longer benefits-eligible?

Cornell regularly provides a list of eligible members to Care.com. Your free membership ends within a week of your Cornell affiliation ending. At log-in you will be informed that your free access has ended and you will be offered fee-based options for

continuation with your existing account.

What other resources are available?

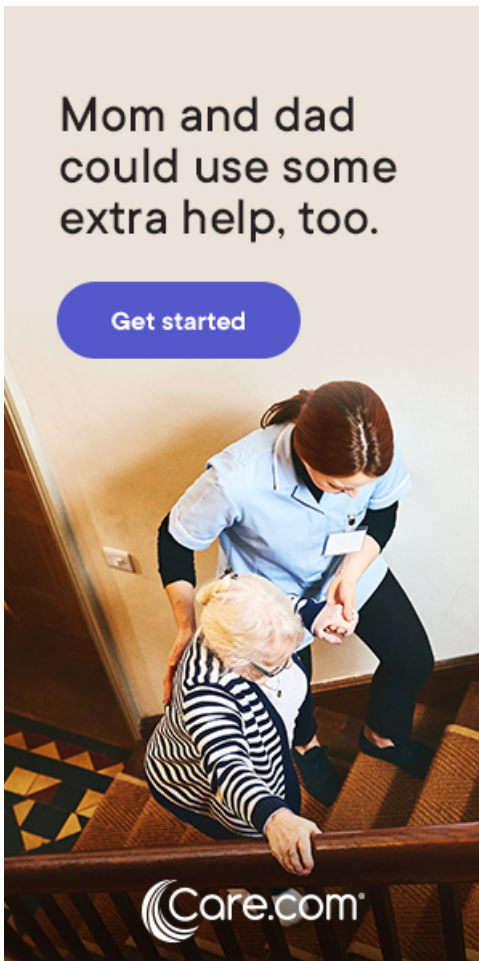
[Cornell Parenting, Child Care, and Breastfeeding Resources](#)

[Child Development Council of Tompkins County](#)

[Tompkins County Office for the Aging](#)

More Information

MORE INFORMATION



Contact

Work/Life in Human Resources

worklife@cornell.edu

Cornell resources for [parenting](#), [adult/elder care](#), and [self care](#)

Downloads

[Care.com Membership Brochure](#)

[Flyer for job seekers](#)

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