Contact Us

How to Request Support

Please Note

- Payroll and Tax service questions (tax withholdings, direct deposit, and labor distribution), please see: https://www.dfa.cornell.edu/payroll

- Foreign National information: https://www.dfa.cornell.edu/tax/foreignnationals

1. Online Help: Please check to see if your question or issue is covered in the Workday online support resources ("Help For Employees and Managers" above)

2. Your Workday Representative: If your question or issue is not covered in our online resources, please contact your Workday college or unit representative for assistance.

3. HR Information Systems Help Desk: If your question is still not resolved, you may contact the HRIS help desk:
   - Send an e-mail request to hrpayrollsupport@cornell.edu.