Contact Us

How to Request Support

Please Note

- **Payroll and Tax** service questions (tax withholdings, direct deposit, and labor distribution), please see:  
  [https://www.dfa.cornell.edu/payroll](https://www.dfa.cornell.edu/payroll)

- **Foreign National** information: [https://www.dfa.cornell.edu/tax/foreignnationals](https://www.dfa.cornell.edu/tax/foreignnationals)

1. **Online Help**: Please check to see if your question or issue is covered in the [Workday online support](https://www.dfa.cornell.edu/tax/foreignnationals) resources ("Help For Employees and Managers" above)

2. **Your Workday Representative**: If your question or issue is not covered in our online resources, please [contact your Workday college or unit representative](https://www.dfa.cornell.edu/tax/foreignnationals) for assistance.

3. **HR Information Systems Help Desk**: If your question is still not resolved, you may contact the HRIS help desk: 
   - Send an e-mail request to [hrpayrollsupport@cornell.edu](mailto:hrpayrollsupport@cornell.edu).